FINANCIAL CONDUCT AUTHORITY

CCR009 Data Flow Diagram

Debt adjusting and/or Debt counselling (Principal with Appointed Representatives)

V2.0

31 July 2025

This document has been prepared as an aid to understand the rules set out in SUP 16 Annex 38CR for CCR009. It is a visual representation of those rules and branching logic.

Debt adjusting and/or Debt counselling (Principal with Appointed Representatives)

V2.0

Version Control: Debt adjusting and/or Debt counselling (Principal with Appointed Representatives)

Version	Description	Date
1.0	Initial data flow diagram for Debt adjusting and/or Debt counselling (Principal with Appointed Representatives) following publication of PS25/3	16/05/2025
2.0	- All connectors with descriptions have been updated to provided more clarity of what and when it is required (mainly using ONLY, NOT ONLY, INCLUDES, DOES NOT INCLUDE) - Incorporated Business Model section within the Permission section - Added decision (201A) after 204A so that the decision was not coming straight out of box 204A where 201 equals G - Following 220A, decision 204A, Option C is now returning into decision 204A following 229A - 229A moved directly under 228A as it only relates to Principal with Appointed Representatives - Following 229A, decision 204A, Option B is now returning into decision 221A (or 230A) following 234A-AM - Decision 221A following 234A-M now includes 230A as well	31/07/2025