

FCA explains MFA for Voice and SMS: video transcript

Register for MFA for Voice and SMS

If you use Connect, RegData, Online invoicing, Electronic Submission or the SIS System, you'll need to set up multi-factor authentication to access your account.

Here are the simple steps you need to take to register for SMS text or voice call.

Enter your My FCA user name and password as normal and click on Sign in.

If you are logging into Connect, RegData or the Online Invoicing System you will be asked to enter 3 digits from your existing passcode that was set up during your systems registration.

Enter the three digits and click Next.

Note: If you are logging into Electronic Submission or the SIS system this log in step does not apply to you.

You will be presented with two options.

Select the second option to receive your 6-digit code.

Via SMS text or to your landline and click Next.

Enter your mobile or direct landline number and click on Continue.

You will receive a text message or call to your phone number with a 6 digit code.

Enter the 6 digit code as shown and click Continue.

You have successfully registered and logged into your account.

Note: You will need to enter the 6 digit code from your mobile or direct landline at every login.

Watch more training videos: fca.org.uk/firms/multi-factor-authentications-fca-systems